

**Optometrists and Opticians Board*****Advice to Consumers Regarding Online Purchase of Spectacles***

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If you intend to purchase spectacles online, you should be aware of the following:

1. You should ensure that online sites or sources that sell spectacles are operated by established **local** retailers with optometrists and/or opticians registered locally with the Optometrists and Opticians Board before making purchases.
2. You should ensure that the retailer has a shop or facility locally that is able to provide you with relevant after-sale services.
3. You should visit a registered optometrist and inform the optometrist about your intention to buy spectacles from an online source and the details of such source.
4. You should request a complete eye examination by the optometrist and obtain a valid prescription from the optometrist to purchase spectacles online. Upon completion of the eye examination, the optometrist will decide based on his professional assessment whether it is appropriate to issue a prescription and the professional fees to be levied.
5. Upon receiving a prescription, you should check the validity of the prescription and ensure that you use the prescription before its expiry date.
6. You should contact the respective retailer for assistance if you encounter any problems with the spectacles purchased online.