

## **Annex 1**

### **OOB – Guidance on Phased Approach for Resuming Optical Services after 2 June 2020**

	<b>RANGE OF SERVICE</b>	<b>APPOINTMENT</b>
CIRCUIT BREAKER	Urgent optometry and opticianry care	Required
PHASE 1 - Safe re-opening	Urgent optometry and opticianry care	Required
	Children with refractive error (<12 year old)	
	Contact lens care	
PHASE 2 - Safe transition	Resume normal range of services	Encouraged
	Reinforce Safe Measures	
	Encourage virtual consult* and home delivery of eyewear	
PHASE 3 - Safe nation	Resume normal range of services	Encouraged
	Reinforce Safe Measures	
	Encourage virtual consult* and home delivery of eyewear	

#### \* Note

- 1) *“Virtual consult” refers to a remote consultation over telephone or video calls to screen a patient’s history of his eye condition including eye symptoms, existing medical conditions and family medical history. Virtual consult also includes choosing of spectacle designs online. Following a virtual consult, patients whose history warrants refraction and/or eye examination should then make an appointment to visit the optometrist purely for the refraction/examination procedure(s). Patients with seemingly complex eye problems should be referred to an ophthalmologist.*
- 2) *“Home delivery of eyewear” refers to the delivery of spectacles or contact lenses to a patient’s home after he has undergone appropriate refraction with other essential eye care examinations at the optometrist’s/ optician’s shop. This means patients do not need to return to the shop to collect their eyewear.*