

AHPC Ref: 5.8

Circular Number: 2007-C03

Date: 6 July 2020

To: All Registered Allied Health Professionals and Human Resource Personnel

CESSATION OF COUNTER SERVICES AT ALLIED HEALTH PROFESSIONS COUNCIL OFFICE

Prior to the outbreak of the COVID-19, Allied health professionals (AHPs) who have applied for registration for the first time are required to collect their registration and practising certificates at the AHPC's office in person.

2 Moving forward, the AHPC will be mailing the registration and practising certificates to employers of AHPs who have successfully applied for registration after the AHPs have been notified via e-mail of their certificates despatch or mailing dates. The AHPC will be sending the certificates to the employers of AHPs who are working in the restructured hospitals via MOH's internal mail despatch. AHPs who are working in other sectors will have their certificates sent out via normal mail services.

3 In view of this, the counter services at the AHPC secretariat office will cease permanently with **immediate effect**.

MAILING/DESPATCHING TIMELINE

4 Certificates will be mailed/despatched to employing organisations on a **weekly basis** (i.e. on every Wednesday of each month).

DESPATCH OF CERTIFICATES DURING COVID-19

5 While the government has progressed to Safe Transition Phase 2, the AHPC Secretariat are still required to work from home. The certificates will only be despatch upon the Secretariat's return to the office. In the meantime, the public search found on AHPC's website (www.ahpc.gov.sg) will be updated in a timely manner to reflect the status of all AHPs registered with AHPC.

FOR MORE INFORMATION

6 For more information, please write to <u>AHPC@spb.gov.sg</u>.

Thank you.

MS. SURAYA TALIP EXECUTIVE SECRETARY ALLIED HEALTH PROFESSIONS COUNCIL