

Checking the Status of your Application

1) For applicants in Singapore with Singpass account:

Once you have submitted and paid for the application for verification of registration/enrolment online, you may check the status of that application by login to the PRS using your Singpass ID and password.

- (i) Select 'Application'
- (ii) Select 'Enquire Applications'
- (iii) Search for your VoR/CGS application number

You may see the following application status for your VoR/CGS applications:

Application status	Action Required by Applicant
Application Submitted	No action required. SNB has just received your application.
Pending Processing	SNB has commenced processing of your application. No action required <i>unless</i> you have received SNB's email about outstanding documents required.
Pending Collection	No action required. SNB will send the verification of registration/enrolment (equivalent to Certificate of Good Standing) directly to the nursing regulatory authority.
Pay Outstanding Fee	This means that there is still some fee owing to SNB, such as DHL courier service. You must click on the "Pay Outstanding Fee" link to pay the outstanding fee.
Approved	All processing is completed. You may print receipt, if required.
Withdrawn	Application has been withdrawn due to any of the following reason(s): <ul style="list-style-type: none">• Duplicate application submitted• Failure to follow up with outstanding documents after multiple email reminders from SNB

You should also receive an email from SNB once we have completed processing of your application.

2) For applicants overseas without Singpass account:

Upon submission of your verification of registration/enrolment application and payment to SNB (whether by mail to SNB's office or authorisation of a proxy), SNB will create an online application for you in our system. You will receive a system generated email from SNB@spb.gov.sg informing you of the following:

- (i) **Your application number**
- (ii) **Your application is submitted successfully**
- (iii) **You can check your application status using your User ID and password**

Please note that (i) and (ii) is only an acknowledgement that your application has been received by us and is **not an indication that application processing is completed and (iii) is **not** applicable to you since you do not have a Singpass account.*

You should also receive an email from SNB once we have completed processing of your application. In the event that you did not receive SNB's email about your application status **after** the 14 working days processing time, please email us at SNB@spb.gov.sg quoting your application number and full name as in Practising Certificate.