

Table of Contents

Mandatory Login Via Google Authenticator (GA) 2FA	2
1) Application for Google Authenticator (GA) 2FA using your SNB account.....	3
2) Set Up 2-Step Verification (2FA) for your SNB account.....	6



IMPORTANT: Please read through before proceeding to login instructions

Mandatory Login Via Google Authenticator (GA) 2FA

Two-Factor Authentication (2FA) login to Singapore Nursing Board (SNB) account has been made mandatory.

1. Registered nurses/midwives who are practising as a nurse/midwife in Singapore will need to login to their SNB account using SingPass.
2. Registered nurses/midwives who are not practising as a nurse/midwife in Singapore will not be able to access their SNB online account.
3. This user guide is meant for these SNB Registered Nurses and Midwives (who are no longer practising in Singapore) to be allowed to login to SNB's account (PRS) using 2FA to apply for verification of registration/ enrolment/ certificate of good standing (CGS) to be sent to another nursing regulatory body/ registering authority.
4. Applicants will be required to install the Google Authenticator app into their mobile before they can access your SNB account. A GA authentication code is required for every login once GA is linked to PRS.

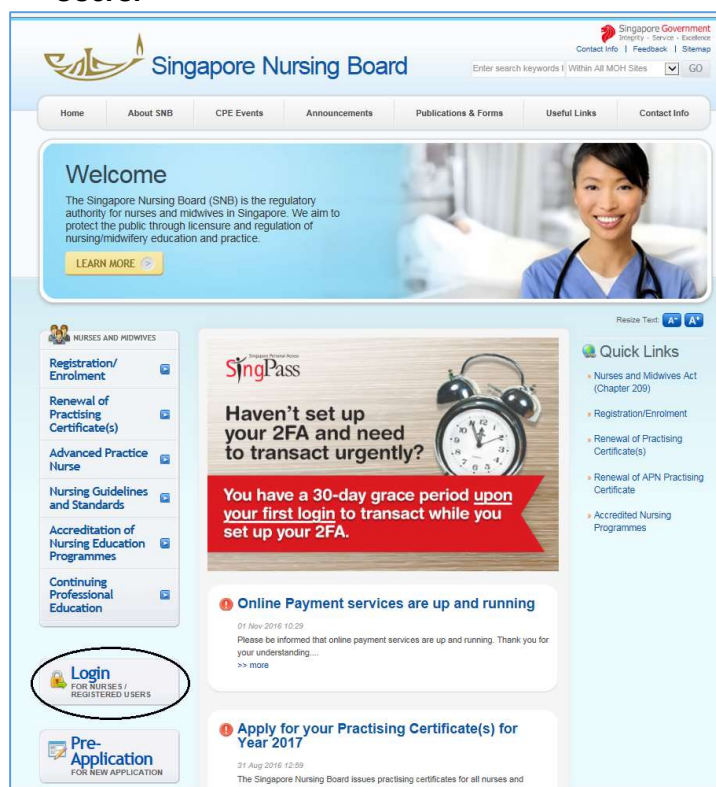


Login User Guide for Non-SingPass Eligible Users

1) Application for Google Authenticator (GA) 2FA using your SNB account

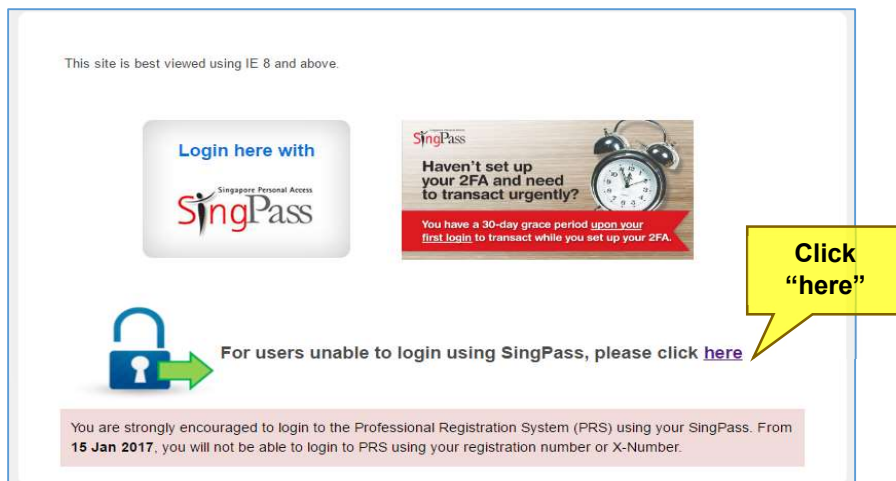
Step 1:

- Please email to SNB (SNB@spb.gov.sg) to inform your intention to submit your application for verification of registration/enrolment /certificate of good standing (CGS) with the subject "Request for login details to submit verification of registration/enrolment". Do provide a Certified true copy of your Passport (biometric page) together with the email.
- If you are eligible for GA, SNB will email you with the login details.
- Go to SNB's webpage at <https://www.snb.gov.sg> and click on **Login for Nurses/Registered Users**.



Login User Guide for Non-SingPass Eligible Users

Step 2: Click “here” to login to your SNB account



Step 3: Enter your User ID (SNB Registration number) and Password (refer to the details provided in email provided by SNB in Step 1(b) above).

With effect from 14th September 2020, we will be adopting Google Authenticator (GA) as the 2-Step Verification (2FA) to protect your login to the Professional Registration System (PRS). We will be ceasing new applications for OneKey tokens. Existing users may continue to use their OneKey token to generate the OTP until 31st March 2021 before the mandatory usage of GA, or opt to setup 2FA for GA at any point in time before 31st March 2021. Please note that once you have opted to switch over to GA, your OneKey token will no longer be valid.

For SingPass Eligible User: Click [here](#) for more information on how to setup your 2FA.

For Non SingPass Eligible User: Click [here](#) for more information on how to setup your 2FA for GA.

User ID ?

Password

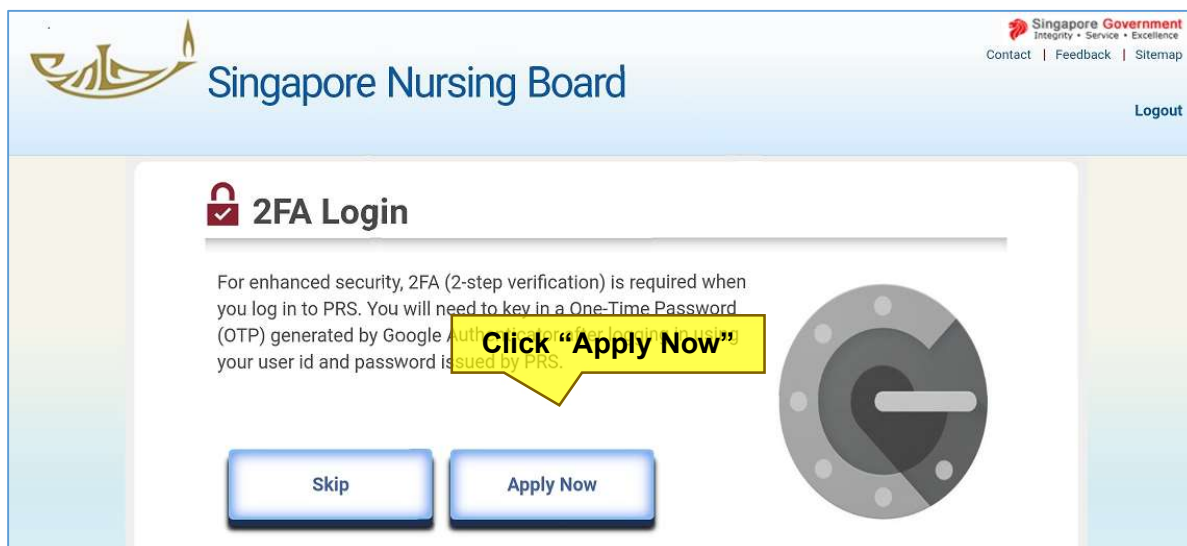
[Reset Password](#)

[Go back to Main page](#)

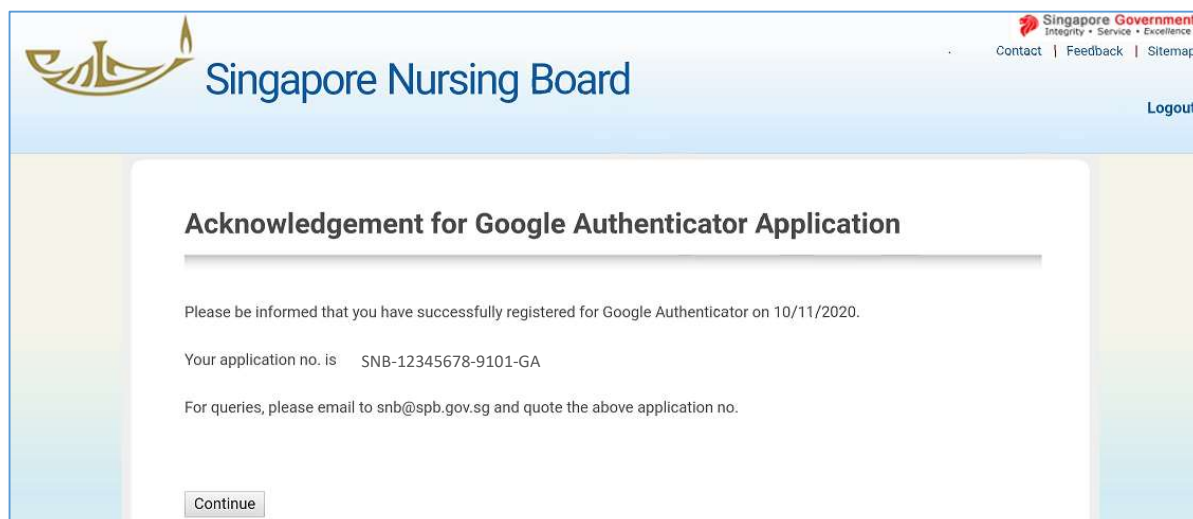


Login User Guide for Non-SingPass Eligible Users

Step 4: Upon successful login to your SNB account, you will be prompted to request for Google Authenticator to complete the 2FA login. Click “Apply Now” to submit an application for Google Authenticator Application.



Step 5: An acknowledgement page for the Google Authenticator Application will be shown, including the application number.



Step 6: Your application will be approved within 10 working days from the date of submission.

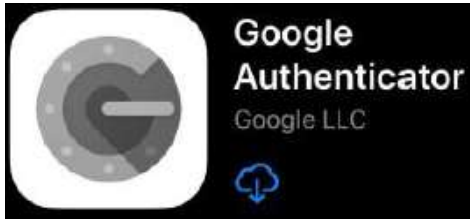


Login User Guide for Non-SingPass Eligible Users

2) Set Up 2-Step Verification (2FA) for your SNB account

Before you proceed further, please ensure that you have installed the Google Authenticator* app on your mobile.

**Google Authenticator can be downloaded from 'App Store' for Apple devices or 'Google Play Store' for Android devices.*



Login User Guide for Non-SingPass Eligible Users

Please follow the following steps to set up your 2-Step Verification (2FA):

Step 1: Go to SNB's webpage at <https://www.snb.gov.sg> and click on **Login for Nurses/Registered Users**.

Welcome

The Singapore Nursing Board (SNB) is the regulatory authority for nurses and midwives in Singapore. We aim to protect the public through licensure and regulation of nursing/midwifery education and practice.

[LEARN MORE](#)

Registration/Enrolment

Renewal of Practising Certificate(s)

Advanced Practice Nurse

Nursing Guidelines and Standards

Accreditation of Nursing Education Programmes

Continuing Professional Education

Login FOR NURSES / REGISTERED USERS

Pre-Application FOR NEW APPLICATION

SingPass

Haven't set up your 2FA and need to transact urgently?

You have a 30-day grace period upon your first login to transact while you set up your 2FA.

Quick Links

- Nurses and Midwives Act (Chapter 209)
- Registration/Enrolment
- Renewal of Practising Certificate(s)
- Renewal of APN Practising Certificate
- Accredited Nursing Programmes

Online Payment services are up and running

01 Nov 2016 10:29
Please be informed that online payment services are up and running. Thank you for your understanding....
>> more

Apply for your Practising Certificate(s) for Year 2017

31 Aug 2016 12:59
The Singapore Nursing Board issues practising certificates for all nurses and





Login User Guide for Non-SingPass Eligible Users

Step 2: Click “here” to login to your SNB account.

This site is best viewed using IE 8 and above.


Login here with





Haven't set up your 2FA and need to transact urgently?

You have a 30-day grace period upon your first login to transact while you set up your 2FA.

 For users unable to login using SingPass, please click [here](#)

You are strongly encouraged to login to the Professional Registration System (PRS) using your SingPass. From **15 Jan 2017**, you will not be able to login to PRS using your registration number or X-Number.

Click “here”

Step 3: Enter your User ID (SNB Registration number) and Password.

With effect from 14th September 2020, we will be adopting Google Authenticator (GA) as the 2-Step Verification (2FA) to protect your login to the Professional Registration System (PRS). We will be ceasing new applications for OneKey tokens. Existing users may continue to use their OneKey token to generate the OTP until 31st March 2021 before the mandatory usage of GA, or opt to setup 2FA for GA at any point in time before 31st March 2021. Please note that once you have opted to switch over to GA, your OneKey token will no longer be valid.

For SingPass Eligible User: Click [here](#) for more information on how to setup your 2FA.

For Non SingPass Eligible User: Click [here](#) for more information on how to setup your 2FA for GA.

User ID ?

Password

[Reset Password](#)

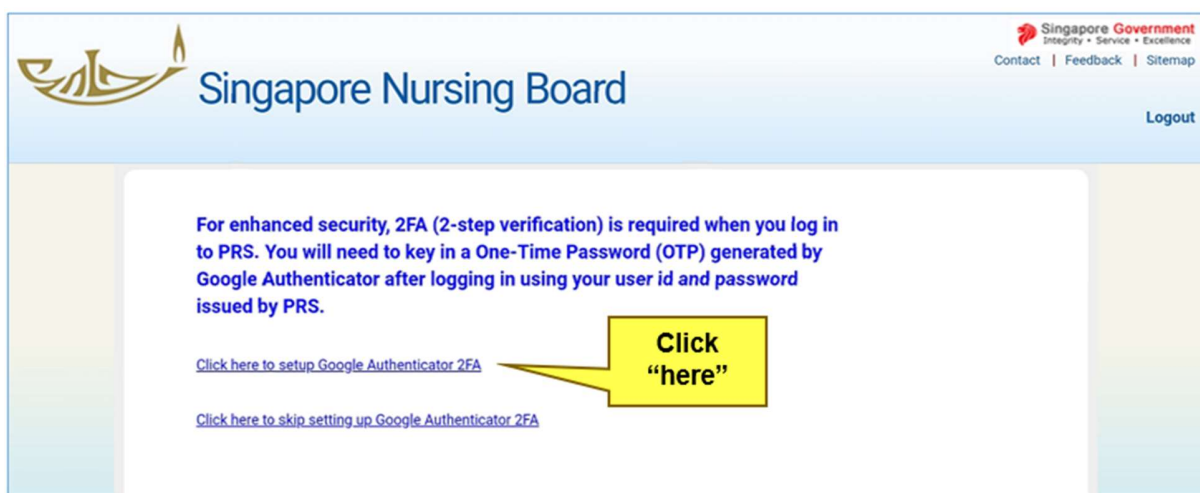
[Go back to Main page](#)



Login User Guide for Non-SingPass Eligible Users

Step 4: After successful login using your SNB account User ID and Password, you will be prompted to set up your Google Authenticator 2FA.

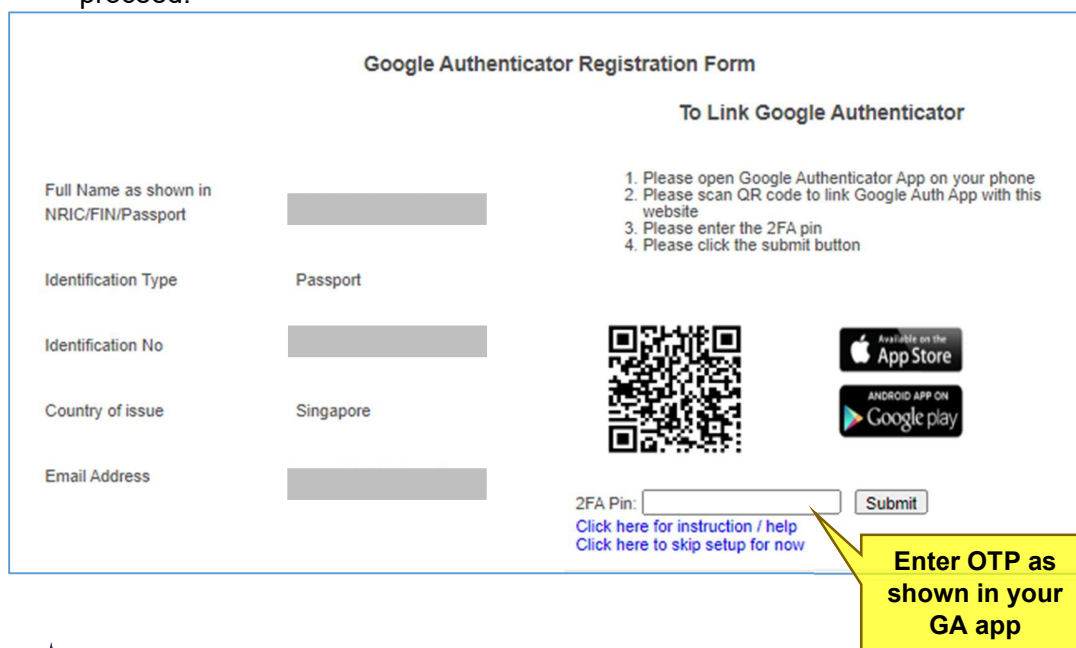
Click “Click here to setup Google Authenticator 2FA” to proceed.



The screenshot shows the Singapore Nursing Board login page. At the top left is the SNB logo. At the top right is the Singapore Government logo with links for Contact, Feedback, and Sitemap. Below the header, a message states: "For enhanced security, 2FA (2-step verification) is required when you log in to PRS. You will need to key in a One-Time Password (OTP) generated by Google Authenticator after logging in using your user id and password issued by PRS." Below this message are two links: "Click here to setup Google Authenticator 2FA" and "Click here to skip setting up Google Authenticator 2FA". A yellow callout box with the text "Click 'here'" points to the first link.

Step 5: Follow the following step to set up your Google Authenticator (GA) 2FA:

- Launch the GA app and click the plus symbol (+) found at the upper-right corner of the mobile screen.
- Scan the barcode found in GA Registration Form.
- Key-in the generated 6-digit OTP to link the device. Then click ‘Submit’ button to proceed.

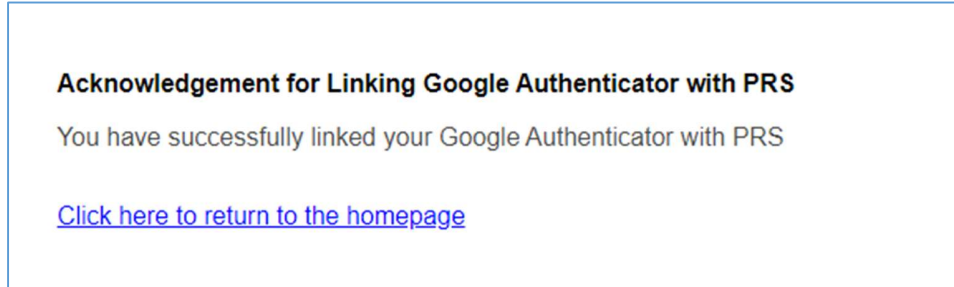


The screenshot shows the Google Authenticator Registration Form. The title is "Google Authenticator Registration Form" and the subtitle is "To Link Google Authenticator". The form has five input fields: "Full Name as shown in NRIC/FIN/Passport", "Identification Type" (with "Passport" selected), "Identification No", "Country of issue" (with "Singapore" selected), and "Email Address". To the right of the form, there are four instructions: "1. Please open Google Authenticator App on your phone", "2. Please scan QR code to link Google Auth App with this website", "3. Please enter the 2FA pin", and "4. Please click the submit button". Below the instructions is a QR code. To the right of the QR code are two buttons: "Available on the App Store" and "ANDROID APP ON Google play". Below the QR code is a "2FA Pin:" input field and a "Submit" button. Below the "2FA Pin:" input field are two links: "Click here for instruction / help" and "Click here to skip setup for now". A yellow callout box with the text "Enter OTP as shown in your GA app" points to the "2FA Pin:" input field.



Login User Guide for Non-SingPass Eligible Users

Step 6: Once the GA is successfully linked to PRS, the following acknowledgement message will be displayed.



Note: A GA authentication code is required for every login once your GA is linked to PRS.

