



MOHALERT

Accessing the  
New MOHALERT System



MINISTRY OF HEALTH  
SINGAPORE



**MOHALERT** is a notification system designed in collaboration with the Professional Boards to enable you to receive instant and easy access to MedAlert, DrugAlert and MedInfo messages and circulars.

## HOW TO ACCESS THE MOHALERT WEBSITE?

1. Go to your respective Board or Council websites.

Singapore Medical Council	http://www.smc.gov.sg
Singapore Dental Council	http://www.sdc.gov.sg
Singapore Nursing Board	http://www.snb.gov.sg
Singapore Pharmacy Council	http://www.spc.gov.sg
Optometrists & Opticians Board	http://www.oob.moh.gov.sg
Traditional Chinese Medicine Practitioners Board	http://www.tcmpb.gov.sg

The screenshot shows the login page for the Singapore Medical Council. At the top right, it says 'Singapore Government Integrity • Service • Excellence' with links for 'Contact Info | Feedback | SiteMap'. The SMC logo is on the left. The main heading is 'Singapore Medical Council'. Below this is a navigation bar with 'Home'. The 'LOGIN' section has 'User ID : 12345A' and 'Password : \*\*\*\*\*'. There are 'SingPass' and 'Sign In' buttons, and a 'Forgot Password?' link. To the right, under 'Instructions for Authorised Users', it says 'Doctors: Login using your password and Medical Council Register (MCR) number as the User ID (or SingPass). CME Providers / Professional Bodies : Login using your password and assigned User ID. For New Users: Click here to submit your application for an online account.'

Figure 1 : Sample login page from SMC website

2. Log in using your Board's or Council's ID and Password.
3. Click on the MOHALert icon.

- A new window will pop up for access to all the circulars issued by the Ministry.

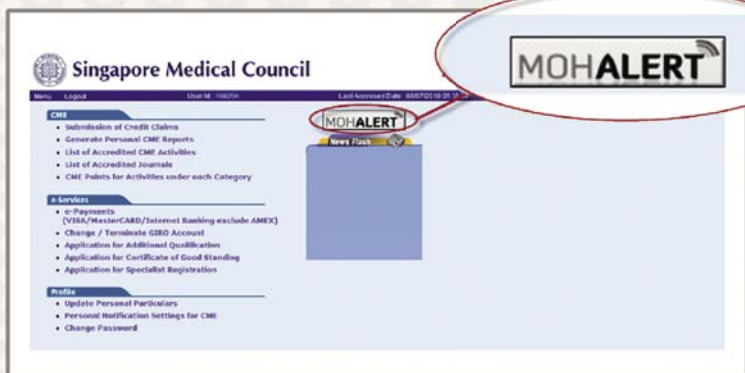


Figure 2 : Sample MOHALert icon



Figure 3 : Sample MOHALert website accessed through SMC



## UPDATE YOUR SUBSCRIPTION AND CONTACT INFORMATION

Registered healthcare professionals will receive the alert notification via SMS to their mobile numbers registered with their respective Boards or Councils. Healthcare professionals can then access and read the circulars online via the MOHAAlert website or from their email.

1. In order to receive the alerts, you must update your mobile number and email address. To update, log in to MOHAAlert website via your respective Board or Council's website.
2. Choose the mode in which you would like to receive the related circulars simply by clicking on the checkboxes as shown below. The different modes available are:

- via Email
- via Fax
- via Post (for selected professions only)

**MOHAAlert**

Latest Alerts

Reference No.	Subject	Date	Circulars
A.3.2009	ADVICE ON THE USE OF PROCTOSOLS	22/02/2009 18/24	<a href="#">View</a>
E.32.2009	Regime-Standardized Powdered Infant Formula	22/02/2009 22/18	<a href="#">View</a>
S.14.2009	ESTHETIC PRACTICE	24/02/2009 19/20	<a href="#">View</a>
A.9.2009	...	...	<a href="#">View</a>
A.2.2009	...	...	<a href="#">View</a>

**Your information as registered with SMC**

Mailing Address : B1c 544 Choa Chu Kang St. 52 Singapore 680544

Handphone Number : 924 19268    Email Address : john\_tan@hotmail.com    Fax No. : 6992095

I wish to receive circular via Post   
  I wish to receive circular via Email   
  I wish to receive circular via Fax

Please click [here](#) if you need to change your contact information in Singapore Medical Council.

Please click to update or to subscribe to MCHAAlert [Update/Subscribe](#)

**Figure 4 : Selecting modes of subscription**

3. Check and update your mobile number, email address and other contact information if necessary. Click on the link as shown to be directed to your Board's or Council's website to update your contact information.

**Your information as registered with SMC**

Mailing Address : Blk 544 Choa Chu Kang St. 52 Singapore 680544

Handphone Number : 92419200      Email Address : john\_tan@hotmail.com      Fax No. : 68932095

I wish to receive circular via Post       I wish to receive circular via Email       I wish to receive circular via Fax

Please click [here](#) if you need to change your contact information in Singapore Medical Council

Please click [here](#) if you need to [to MOHAlert](#) [Update/Subscribe](#)

Please click [here](#) if you need to [to MOHAlert](#) [Update/Subscribe](#)

**Figure 5 : Updating of contact information**

*Existing healthcare professionals who previously subscribed to MedAlert under the Health Professionals Portal (HPP) are required to update their contact information through their respective Boards or Councils as HPP MedAlert will be discontinued once MOHAlert is activated.*



# FREQUENTLY ASKED QUESTIONS



## WHAT IS MOH ALERT?

MOH Alert allows you to receive and access medical alert notifications or circulars from the Ministry of Health (MOH). Every registered healthcare professional in Singapore will be able to receive instant notification of the alerts via SMS to access the circulars through the web or through their email.



## HOW MANY TYPES OF ALERTS ARE THERE?

The 3 types of alerts are:

- MedAlert
- MedInfo
- DrugAlert

**MINISTRY OF HEALTH SINGAPORE** **MOHALERT** Singapore Government Integrity • Service • Excellence  
Contact Info | Feedback | Sitemap

Greetings John Tan Logout

### Latest 5 Alerts

Reference No	Subject	Date	Circulars
<a href="#">A-1-2009</a>	ADVISORY ON THE USE OF PHENTERMINE	23/02/2009 18:24	<a href="#">download</a>
<a href="#">C-33-2008</a>	Melamine-contaminated Powdered Infant Formula	23/09/2008 22:18	<a href="#">download</a>
<a href="#">C-14-2008</a>	AESTHETIC PRACTICE	24/02/2008 14:20	<a href="#">download</a>
<a href="#">A-1-2006</a>	Haze Situation in Singapore	06/10/2006 09:29	<a href="#">download</a>
<a href="#">A-2-2006</a>	Haze Situation in Singapore	07/10/2006 16:03	<a href="#">download</a>

**Search Alert Criteria**

Subject :

Alert Type :  
 Med Alert  Med info  Drug Alert

Dispatch Date :  
Date From :  Date To :   
dd/mm/yyyy dd/mm/yyyy Search

### Your information as registered with SMC

Mailing Address : Blk 544 Choa Chu Kang St. 52 Singapore 690544  
Handphone Number : 92419268 Email Address : john\_tan@hotmail.com Fax No : 68532695

I wish to receive circular via Post  I wish to receive circular via Email  I wish to receive circular via Fax

Please click [here](#) if you need to change your contact information in Singapore Medical Council.

Please click to update or to subscribe to MOHALert Update/Subscribe

[Rate Our Website](#)

Last updated: 30 Jun, 2016 CONFIDENTIAL Best viewed using IE 7.0+  
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Figure 6 : MOH Alert main page



## **TO WHOM WILL THE ALERTS BE SENT?**

The alerts will be sent to the target groups of registered Doctors, Dentists, Pharmacists, Nurses, TCM Practitioners and Allied Health Professionals such as Opticians and Optometrists in Singapore. Healthcare professionals must be registered with their respective Boards or Councils in order to receive the alerts.



## **HOW DOES A HEALTHCARE PROFESSIONAL RECEIVE AND ACCESS THE ALERTS?**

Once an urgent alert or circular is issued by the Ministry, SMS notifications will be sent to the target groups of healthcare professionals to prompt them that there is an alert. They can then access and read the circulars online via the MOHAlert website or access their registered email accounts to read the circulars.



## **WHOM CAN I CONTACT FOR QUESTIONS OR QUERIES?**

You can access the MOH Online Forum at:

[http://www.pqms.moh.gov.sg/apps/forum\\_webMain.aspx](http://www.pqms.moh.gov.sg/apps/forum_webMain.aspx)

Or call the MOH Quality Service Hotline at **1800 225 4122**.



