

Launch of Electronic and Digital Certificates

FOR HEALTHCARE PROFESSIONAL BOARDS

The launch of electronic and digital certificates aims to provide greater convenience and a secure system to registered healthcare professionals and users of Government Services.

The Secretariat of healthcare Professional Boards (SPB) collaborated with the Ministry of Health (MOH) and GovTech to launch the electronic Registration Certificates (**e-RC**) and electronic Practising Certificates (**e-PC**) in the *Professional Registration System (PRS)*; and the digital Practising Certificates (**digital PC**) in the *Singpass app* for all the 11 healthcare Professional Boards and Accreditation Boards in Singapore.

e-Certs in the PRS

► Facts

- The Singapore Medical Council launched both the e-RC and e-PC, collectively known as e-Certs, in the PRS in mid-Dec 2021.
- **All healthcare professionals** who are already registered with the Professional Boards will receive an **e-PC on renewal or application** for a PC.
- Only **newly registered** healthcare professionals will receive an **e-RC**.

▼ Design

Security features

- These e-Certs are embedded with **security features that verify the integrity and authenticity of the certificate issued** to reduce the risk of tampering.
- When viewing e-Certs using the Adobe Acrobat Reader, there will be a **Signature Panel** to display that the certificate is **certified by the Ministry of Health**.



Did you know?

About 15,000 e-PCs were issued for mass PC renewal in Dec 2021 for various Professional Boards, of which **9,500 e-PCs** were issued to medical practitioners who renewed their PCs valid from 1 Jan 2022.

The remaining medical practitioners whose PC renewal are due at the end of this year will receive their e-PCs on successful renewal.

► Design

Spiral design

- All Professional Boards have adopted a common spiral design on white background for both the e-PC and e-RC.

e-PC



e-RC



▼ How to view and download

1. Log in to the PRS as a registered doctor using Singpass.
2. At the left menu, click "Administration" followed by "View Certificates".
3. To view the e-RC or e-PC, please click on the hyperlink under "PC period" in the "Current Registration" page.

View Certificates

Please note that only e-Certificates issued will be listed and only valid practising certificates can be viewed.

Current Registration

Register	Reg Type	Reg Period	PC Period
Doctor	Full Registration		01/01/2022 - 31/12/2023

Past Registration

Register	Reg Type

Past PC

Register	Reg Type	PC Period

Click on hyperlink to view/ download e-Certs

4. The e-RC/e-PC would then display in a pop-up window:
 - If you use a mobile device, the e-RC/e-PC should download and display automatically for most mobile devices.
 - For laptop/computer users, please follow the instructions on your internet browser to view and download a copy of the e-RC/e-PC.

Note

- The e-Certs can be downloaded in PDF format for sending to overseas authorities/ employers/HR departments for formal application/verifications.
- Existing hardcopy RC and PC which were issued prior to the implementation of e-Certs will remain valid. However, existing hardcopy versions will not be available for viewing in the PRS.

Digital PC in the Singpass app

In tandem with the implementation of e-Certs, all registered healthcare professionals with a valid PC can now digitally access and view their PC information in the Singpass app on their mobile devices under the “My Cards” section. The digital PC can be used to check the PC information.

Accessing your digital PC

- All healthcare professionals holding a valid PC can access their digital PC through the Singpass app, except for those who are suspended, off-register or holding an expired PC.
- All digital PCs which are no longer valid or expired will not be shown in the Singpass app.

Collapsed view



Expanded view



For more information, please refer to the [circular](#) and [FAQs](#) published on SMC's website.