



MOHALERT

Accessing the
New MOHALERT System



MINISTRY OF HEALTH
SINGAPORE



MOHALERT is a notification system designed in collaboration with the Professional Boards to enable you to receive instant and easy access to MedAlert, DrugAlert and MedInfo messages and circulars.

HOW TO ACCESS THE MOHALERT WEBSITE?

1. Go to your respective Board or Council websites.

Singapore Medical Council	http://www.smc.gov.sg
Singapore Dental Council	http://www.sdc.gov.sg
Singapore Nursing Board	http://www.snb.gov.sg
Singapore Pharmacy Council	http://www.spc.gov.sg
Optometrists & Opticians Board	http://www.oob.moh.gov.sg
Traditional Chinese Medicine Practitioners Board	http://www.tcmpb.gov.sg

Singapore Medical Council

LOGIN

User ID :

Password :

[Forgot Password?](#)

Instructions for Authorised Users

Doctors:
Login using your password and Medical Council Register (MCR) number as the User ID (or SingPass).

CME Providers / Professional Bodies :
Login using your password and assigned User ID. **For New Users:** Click [here](#) to submit your application for an online account.

Figure 1 : Sample login page from SMC website

2. Log in using your Board's or Council's ID and Password.
3. Click on the MOHALert icon.

4. A new window will pop up for access to all the circulars issued by the Ministry.

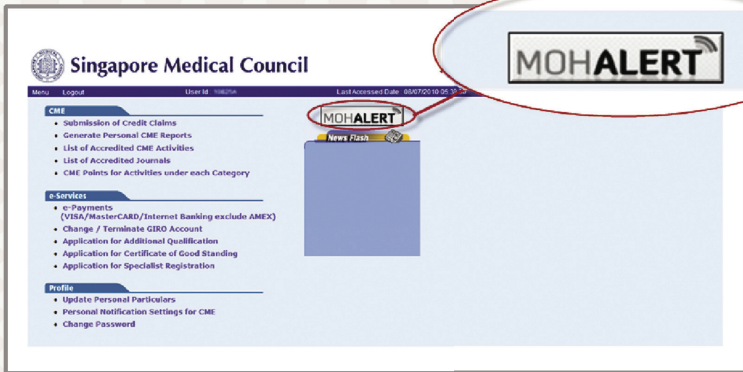


Figure 2 : Sample MOHALert icon

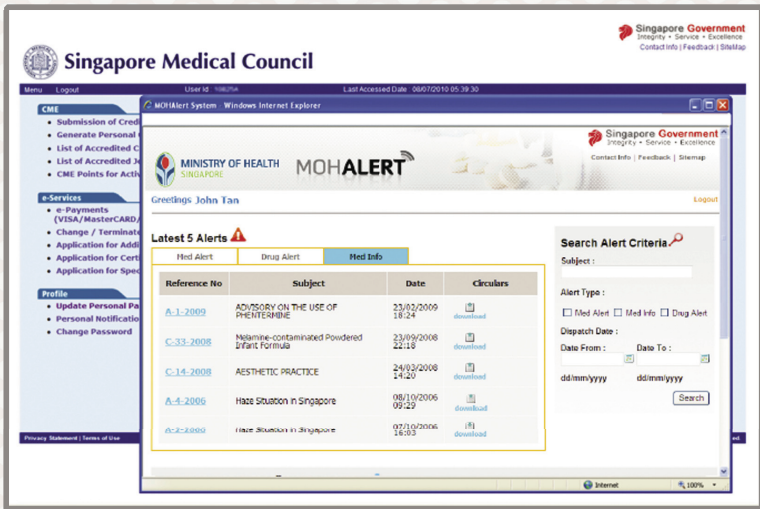
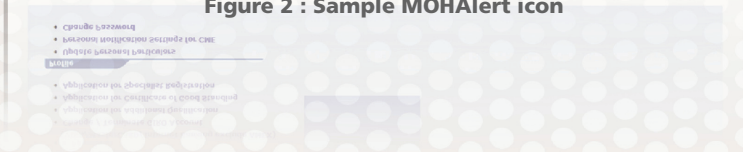
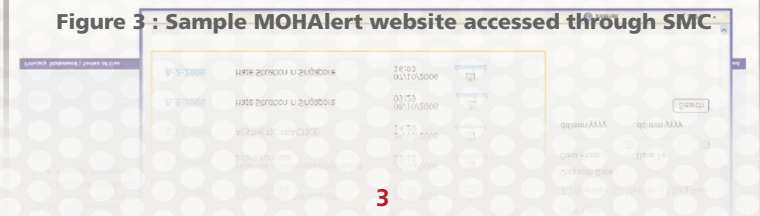


Figure 3 : Sample MOHALert website accessed through SMC





UPDATE YOUR SUBSCRIPTION AND CONTACT INFORMATION

Registered healthcare professionals will receive the alert notification via SMS to their mobile numbers registered with their respective Boards or Councils. Healthcare professionals can then access and read the circulars online via the MOHALert website or from their email.

1. In order to receive the alerts, you must update your mobile number and email address. To update, log in to MOHALert website via your respective Board or Council's website.
2. Choose the mode in which you would like to receive the related circulars simply by clicking on the checkboxes as shown below. The different modes available are:

- via Email
- via Fax
- via Post (for selected professions only)

Figure 4: Selecting modes of subscription

3. Check and update your mobile number, email address and other contact information if necessary. Click on the link as shown to be directed to your Board's or Council's website to update your contact information.

Your information as registered with SMC

Mailing Address : Blk 544 Choa Chu Kang St. 52 Singapore 680544

Handphone Number : 92419256 EMail Address : john_tan@hotmail.com Fax No. : 68932095

I wish to receive circular via Post I wish to receive circular via Email I wish to receive circular via Fax

Please click [here](#) if you need to change your contact information in Singapore Medical Council.

Please click [here](#) if you need to [Update/Subscribe](#) to MOHAAlert

Figure 5 : Updating of contact information

Existing healthcare professionals who previously subscribed to MedAlert under the Health Professionals Portal (HPP) are required to update their contact information through their respective Boards or Councils as HPP MedAlert will be discontinued once MOHAAlert is activated.

FREQUENTLY ASKED QUESTIONS



WHAT IS MOH ALERT?

MOH Alert allows you to receive and access medical alert notifications or circulars from the Ministry of Health (MOH). Every registered healthcare professional in Singapore will be able to receive instant notification of the alerts via SMS to access the circulars through the web or through their email.



HOW MANY TYPES OF ALERTS ARE THERE?

The 3 types of alerts are:

- MedAlert
- MedInfo
- DrugAlert

The screenshot shows the MOH Alert main page. At the top, there is a header with the Ministry of Health Singapore logo, the MOHALERT logo, and the Singapore Government logo. Below the header, there is a navigation bar with tabs for Med Alert, Drug Alert, and Med Info. The main content area features a table of the latest 5 alerts, a search criteria section, and a section for user information as registered with the Singapore Medical Council (SMC). The table lists alerts with reference numbers, subjects, dates, and download links. The search criteria section includes a search bar and options for alert type and dispatch date. The user information section displays contact details and options to update or subscribe to MOHALert.

Reference No	Subject	Date	Circulars
A-1-2009	ADVISORY ON THE USE OF PHENTERMINE	23/02/2009 18:24	download
C-33-2008	Melamine-contaminated Powdered Infant Formula	23/09/2008 22:18	download
C-14-2008	AESTHETIC PRACTICE	24/03/2008 14:20	download
A-4-2006	Haze Situation in Singapore	08/10/2006 09:29	download
A-2-2006	Haze Situation in Singapore	07/10/2006 16:03	download

Search Alert Criteria

Subject :

Alert Type : Med Alert Med info Drug Alert

Dispatch Date : Date From : Date To :

dd/mm/yyyy dd/mm/yyyy

Your information as registered with SMC

Mailing Address : Blk 544 Choa Chu Kang St. 52 Singapore 680544

Handphone Number : 92419268 EMail Address : john_tan@hotmail.com Fax No. : 68532095

I wish to receive circular via Post I wish to receive circular via Email I wish to receive circular via Fax

Please click [here](#) if you need to change your contact information in Singapore Medical Council.

Please click to update or to subscribe to MOHALert

Last updated: 02 Jun, 2010 CONFIDENTIAL Best viewed using IE 7.0- Privacy Statement | Terms of Use Copyright 2010 Ministry of Health. All Rights Reserved.

Figure 6 : MOH Alert main page



TO WHOM WILL THE ALERTS BE SENT?

The alerts will be sent to the target groups of registered Doctors, Dentists, Pharmacists, Nurses, TCM Practitioners and Allied Health Professionals such as Opticians and Optometrists in Singapore. Healthcare professionals must be registered with their respective Boards or Councils in order to receive the alerts.



HOW DOES A HEALTHCARE PROFESSIONAL RECEIVE AND ACCESS THE ALERTS?

Once an urgent alert or circular is issued by the Ministry, SMS notifications will be sent to the target groups of healthcare professionals to prompt them that there is an alert. They can then access and read the circulars online via the MOHAlert website or access their registered email accounts to read the circulars.



WHOM CAN I CONTACT FOR QUESTIONS OR QUERIES?

You can access the MOH Online Forum at:

http://www.pqms.moh.gov.sg/apps/forum_webMain.aspx

Or call the MOH Quality Service Hotline at **1800 225 4122**.



